



**Aldingbourne
Trust**

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We've missed you!

We are now open to all our customers - Advanced booking is essential for our Great Day Out customers. If you are just visiting our Cafe' you do not need to book.

With the recent changes announced by the Government, we are working to open as much of a Great Day Out at the Aldingbourne Country Centre as we can. Our priority is to keep everyone safe and we are maintaining the 2m distance rule throughout the site – this is for your safety and for our staff and volunteers.

Booking and arrival

We are now open to all our customers. Please follow the Government advice regarding family groups, households meeting and numbers meeting outside.

All visitor parking will be on the overflow field – the main Quarry Building car park will be closed. Your group must show your membership card and pre-booked entry confirmation as you arrive – without these you will not be allowed to enter the site.

You will be asked if anyone in your group is feeling unwell – if so, your group will not be allowed to enter the site.

You may arrive at any time within your pre-booked time slot and stay until closing time – please note these have changed – last café orders and last farm visit is 3:30 with the site closing at 4:00.

You are responsible for your group – please ensure your group follows staff instructions and signage around the site to keep safe. Our staff will be cleaning and sanitising throughout the day – please bear with us if we need to close an area for cleaning.

Food

We have had to make changes to ensure we remain within the current guidance and stay Covid-secure.

The café will be table service only. Please note that there is reduced seating and there will be a queuing system outside the building. The only visitors permitted into the building will be those who have been escorted to their table. Last orders 3:30, site closed at 4:00.

Please note we can only accept card payments.

We will have a limited takeaway service available for hot and cold drinks, sweets and crisps, children and adult picnic boxes. There will be a queuing system outside to place and collect your order. Please note we can only accept card payments.

You are very welcome to bring your own picnic and use the grass picnic area in front of the Quarry building (the terrace area will be closed) or the Oak Tree field.

The ice cream kiosk will be open – please note we can only accept card payments.

Activities

The Farm will be open and a queueing / one-way system will be in operation with limited numbers within the farm. Last entry will be 3:30.

It will not be possible to go into the animal fields.

The Mini-Golf, Oak Tree Train and Play Equipment & the Play Tractors, will be open but numbers playing will be restricted.

The wood yard and glasshouses will be open. There will be a one-way system in operation – we have lots of lovely plants available to brighten up your garden or patio.

Please note we can only accept card payments.

The woodland walk will be open.

NOT OPEN: The shop & ground floor, sand & water play, and the indoor soft play areas will all be CLOSED.

Toilets

The ground floor facilities will NOT be open.

There will be some individual 'Portaloos' with handwash and sanitiser available by the Oak Tree field.

There will also be a family change / toilet in the soft play building – these will be open to one family group at a time and an outside queuing system will be in place.

We are sorry that we cannot yet open as much as we would like – we need to keep everyone safe.

We will open more as soon as we can.

Please note we may need to make changes at short notice to keep everyone safe – we will endeavour to give you as much notice as possible.

Thank you for your support and understanding as we try to find the 'new normal'!